### **WHO IS APAC**

The Asociación Protectora de Animales El Campello APAC - Charity Number 3817 – NIF G03842655.

We rescue dogs and sometimes cats too. We provide total care for our dogs until we can find them permanent homes. We also have a Feral Cat Sterilization program.

APAC is committed to protecting your privacy and maintaining security of personal information received from you. We strictly adhere to the requirements of the data protection legislation in Spain developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the APAC Web site and governs data collection and usage from the website and from other sources such as when you complete a membership form, when you adopt an animal or when you ask to be kept informed about animals for adoption

### WHAT INFORMATION WE COLLECT

APAC collects personally identifiable information about you that you give to us and this may be your name, address, phone number and email address.

APAC also collects anonymous and demographic information through its website, which is not unique to you, such as the links you click, the pages you visit and how long you stay viewing our website.

We also collect information about your computer hardware and software that is automatically collected by APAC. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. We use this information to provide a better browsing experience for you.

### HOW WE COLLECT THIS INFORMATION

The information is collected from the forms you complete in writing, from information you give us on the telephone or in person, and from our website and Facebook page.

We collect information about you in the following circumstances:

- a) When you contact us to enquire about animals for adoption
- b) When you bring an abandoned animal to us or contact us with information about abandoned or hurt animals
- c) When you adopt or foster an animal
- d) When you join as an APAC Member
- e) When you volunteer to help APAC, eg, to help in the shop
- f) When you join the Committee
- g) Information may be collected when you visit our website or when you contact us through our Facebook page

### WHY WE COLLECT THIS INFORMATION

We collect this information:

- a) To be able to contact you with information such as the animals we have for adoption
- b) To inform you when an animal you have adopted or fostered animal is due for sterilization
- c) To send you information about our fund-raising and other events
- d) To inform members of the date of Annual General Meetings
- e) To inform you about days and times for volunteers

In relation to the information collected from our website, we collect this information to give us a better idea of the systems our clients are using so we can provide a better browsing experience. Knowing the devices our clients are using to access the APAC website enables us to provide a better experience.

### **HOW WE USE IT**

This information is used by APAC for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the APAC Web site.

APAC collects and uses your personal information to operate the APAC Web site and deliver the services you have requested.

APAC keeps track of the pages our customers visit within the APAC website in order to determine what APAC services and pages are the most popular.

# WHO WE SHARE YOUR INFORMATION WITH

APAC does not sell, rent or lease your personal information to third parties. Please be sure that we will never share your information with third-parties.

APAC Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on APAC or the site; (b) protect and defend the rights or property of APAC; and, (c) act under exigent circumstances to protect the personal safety of users of APAC, or the public.

# **HOW LONG WE STORE YOUR INFORMATION**

We store your personal information until you request we delete it or until your membership is not renewed. You can make a request to see what information we keep about you or to request that we delete all information about you by sending an email to info@apaccampello.com.

## **USE OF COOKIES**

The APAC website (www.apaccampello.com) places cookies, which are small data files, on your computer or handheld device. Cookies cannot be used to run programs or deliver viruses to your

computer. This is standard practice for all websites. Cookies help us to identify which pages have been visited and how many pages are accessed per visit.

Cookies are essential for helping us deliver a high-quality website. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

### **CHANGES TO THIS STATEMENT**

APAC will occasionally update this Statement of Privacy to reflect company and feedback. APAC encourages you to periodically review this Statement to be informed of how APAC is protecting your information.

### **CONTACT INFORMATION**

APAC welcomes your comments regarding this Statement of Privacy. If you believe that APAC has not adhered to this Statement, please contact APAC at info@apaccampello.com . Our Data Protection Officer will be happy to deal with any queries or requests regarding the data we hold about you. You can find further information and contact us through our website at www.apaccampello.com.

We will use commercially reasonable efforts to promptly determine and remedy the problem.